

2003 200-C

192313

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT **SOUTH CAROLINA OPERATIONS**

Quarter: January - MarchYear: 2008Covista, Inc.

(Company Name)

Sandra K. Forquer
 Sandra K. Forquer, Controller/VP of Finance
 (Signature & Title)

4803 Highway 58

(Street/P.O. Box #)

Chattanooga, TN 37416

(City, State, Zip Code)

| | <u>January 2008</u> | <u>February 2008</u> | <u>March 2008</u> |
|--|---------------------|----------------------|---------------------|
| Number of Customer Access Lines | <u>1,163</u> | <u>1,163</u> | <u>1,163</u> |
| Trouble Reports / Access Line (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Customer Out of Service Clearing Times (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| New Installs Completed within 5 Days (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Commitments Fulfilled (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |

Comments / Explanations:

RECEIVED
 1/23/08
 FISCAL
 OPERATIONS